

## **Terms and Conditions**

### **Conditions of Work and Site**

This section outlines the condition of the site pre and during works.

1. All works conducted shall adhere to the latest British Standards of work.
2. The site is to be cleared of all furnishings and objects that may impede work. Failure to do so may result in an additional fee for moving, and we cannot be held responsible for damages when moving obstacles.
3. The site must remain clear during the period of work; failure to comply may result in additional fees.
4. Objects left uncovered or not explicitly requested to be covered by us may be damaged, stained, or marked.
5. While undertaking the installation work, the client is required to provide water and power free of charge.
6. All efforts will be made to complete installation work to a clean standard, utilizing dust sheets and vacuum cleaning equipment as necessary.
7. If carpet or flooring coverings need lifting for concealed installation work, no charge is made for this service. However, employing a specialist fitter, at your cost, may be prudent for fully satisfactory reinstatement.

### **Materials**

This section outlines the process for supplying materials.

1. Materials are to be supplied by the client if not agreed otherwise. We will contact various vendors to find the best-priced materials and provide you with the number and reference to make the order.
2. Occasionally, a float is needed, requested during or at the end of the week.
3. All receipts for materials purchased with the float money will be presented.
4. Returning materials due to over-order or fault is the client's responsibility.

### **Pricing**

This section lays out our pricing structure.

1. Quoted costs assume continuous and unhindered access to the site by prior arrangement.
2. Standard working hours: 08:00 hrs - 16:00 hrs, Monday to Friday (unless otherwise stated). We reserve the right to change these hours as necessary.
3. Additional work not covered will attract an additional time charge rate of £25.00 per worker per hour plus materials cost.
4. Quoted figures are valid for 15 days from the date of the estimate or quotation.

### **Waste Removal**

This section outlines responsibilities for waste removal and site clearing.

1. The client is responsible for arranging and paying for waste removal before, during, or after work on-site.
2. We can recommend vendors but take no responsibility for services provided by them.
3. If quoted, we will clear the site of waste, including removal to skips, skip bags, or waste removal companies.
4. We do not provide domestic cleaning but can arrange it in some cases, including fine dust and other household cleaning.

### **Risk and Title of Goods and Property**

This section outlines the risks and ownerships of materials and properties.

1. The risk in all goods supplied shall pass to the Client upon delivery.
2. All goods supplied shall remain the property of ISLEBUILDERS Ltd until all sums due have been paid in full.
3. The client is responsible for ensuring that the property is insured for the duration of the installation work.

### **Payment**

This section outlines the method of payment, due dates, and consequences of defaulting on payment.

1. An invoice will be sent every Friday between 4 pm – 8 pm, with a reminder text.
2. Payment is due every Friday before 11:59 pm unless other arrangements have been made in writing (weekly payments).
3. Payment methods accepted: Cash or Bank transfer. We do not accept cheques.
4. Payments overdue by more than 30 days from the due date will be subject to a 5.25% per month interest charge from the original due date and a £40 late payment fee.
5. If you are struggling with payments and need to delay payments, arrangements must be made a week before the next payment is due and must be agreed upon by both parties.

### **Extras and Variations**

This section outlines the process for changes during the work.

1. Any additional work discovered, not included in the initial quote, shall be subject to an additional charge designated as an 'extra'.
2. Additional work introduced by the client, not originally quoted for, will be treated as a 'variation' and will incur an additional charge.
3. Should these modifications impact the initial quote, a verbal agreement must be promptly reached, followed by a written agreement on the same day detailing the supplementary cost.
4. The cost for 'extras' or 'variations' will be invoiced at the standard rate of £25 per hour per worker.

**Warranty**

Terms of our warranty.

1. ISLEBUILDERS Ltd warrants its installation work to be defect-free for a period of twelve months from the invoice date. Such cover does not extend to goods not supplied by ISLEBUILDERS Ltd, physical damage to products, or any instance where the original installation has been altered or tampered with subsequently by third parties.
2. Where Manufacturers warrant their products for more than the standard 12 months, any faulty product will be supplied by the manufacturer under their terms of the warranty. However, labour costs will be chargeable at our discretion.

**Termination of Agreement**

Either party reserves the right to terminate this agreement at any time by providing written notice. If the client chooses to cancel, payment will be required for all completed work up to the termination date. ISLEBUILDERS Ltd also reserves the right to cease work and cancel the agreement should there be a failure to comply with these terms, including but not limited to non-payment or site conditions that prevent the work from being completed safely and efficiently.

**Declaration**

1. I understand that any work is subject to the terms and conditions as outlined above and current at this date of acceptance.
2. I confirm that payments will be made to ISLEBUILDERS Ltd in stage payments upon completion of each week's work, unless work is less than one week, in which case it will be made in full at the end of the week.
3. I hereby confirm my acceptance of all the terms and conditions delineated in this document and acknowledge my responsibilities and position.
4. I also confirm that I have been given the statutory right to cancel this contract within seven days of the date above, provided I do so in writing.
5. I acknowledge that either party may terminate this agreement at any time in accordance with the "Termination of Agreement" section.